

Supported Devices for Windows and Mac Softphones —

The following USB and Bluetooth headset devices have been tested and certified to work with Teo Softphone for Windows and Mac. Many other USB headset devices also work with Teo Softphone, with varying degrees of supported functionality, but have not undergone formal certification testing and thus are not listed in the table below.

Manufacturer	Model Number	Windows	Mac
Plantronics	Blackwire 300 Series	✓	✓
Plantronics	Blackwire 400 Series	✓	✓
Plantronics	Blackwire 500 Series	✓	✓
Plantronics	Blackwire 700 Series	✓	✓
Plantronics	Blackwire 300mk	✓	✓
Plantronics	Calisto 600 Series	✓	✓
Plantronics	EncorePro 540 with DA80	✓	✓
Plantronics	EncorePro 710/720 with DA80	✓	✓
Plantronics	HW251N with DA45	✓	✓
Plantronics	Savi 400 Series	✓	✓
Plantronics	Savi 700 Series	✓	✓
Plantronics	Voyager Edge UC	✓	✓
Plantronics	Voyager Focus UC	✓	✓
Plantronics	Voyager Legend UC	✓	✓
Jabra	Biz 2300	✓	✓
Jabra	Biz 2400	✓	✓
Jabra	Evolve 30	✓	✓
Jabra	Evolve 40	✓	✓
Jabra	GN2000 Series	✓	✓
Jabra	GN9350e	✓	✓
Jabra	Motion UC	✓	✓
Jabra	Pro 930	✓	✓
Jabra	Pro 935	✓	✓

Jabra	Pro 9450	✓	✓
Jabra	Pro 9470	✓	✓
Jabra	Speak 510 UC	✓	✓
Jabra	Supreme	✓	✓
Jabra	UC Voice 750	✓	✓
Logitech	Dual H650e	✓	✓
Logitech	Dual H820e	✓	✓
Logitech	Conference CamConnect	✓	✓
Logitech	GROUP	✓	✓

Plantronics headset users must install Plantronics Hub software on their desktops; this software can be downloaded from the following link: <http://www.plantronics.com/us/product/plantronics-hub-desktop>. By installing this software, users will gain access to some/all of the following functionality: synchronization between softphone and headset for mute, volume up/down, hold call and answer/hang up buttons; ability to switch audio between devices (e.g. from headset to built-in speaker), optimized interactions when running multiple softphones (e.g. Skype and Teo), as well as core functionality such as incoming/outgoing call ringing on headset and call audio support. At this time, volume up/down is supported, but the volume up/down button presses on a subset of Plantronics devices (notably Savi 440, Savi 740-M and Voyager devices) are not reflected on the Teo Softphone.

Jabra headset users must install Jabra Direct software on their desktops (Windows, Mac). By installing this software, users will gain access to some/all of the following functionality: synchronization between softphone and USB headset for mute, hold call and answer/hang up buttons; ability to switch audio between devices (e.g. from headset to built-in speaker); core functionality such as incoming/outgoing call ringing on headset and call audio support. At this time, volume up/down is supported, but the volume up/down button presses on the Jabra headset are not reflected on the Teo Softphone.

As a general rule, users are advised to test any headset prior to purchase to ensure the device's functionality meets their needs.

Supported Headsets for Mobile Softphones

Bluetooth headsets typically provide basic audio support only, when used in conjunction with Teo Softphones for iPhone, iPad, and Android; functions such as Answer and Hang-Up are currently not supported. The following list of headsets have been validated with Teo Softphone mobile products, for basic audio support only:

Manufacturer	Model Number
Jawbone	Era
Jabra	Easy GO
Blue Ant	Q2
Plantronics	Marque 2
Plantronics	Voyager Legend
Plantronics	Voyager Pro HD
Plantronics	Discovery 975